

AUGUST 25, 8:00AM – 4:30PM | PROVO, UTAH

Effective Utility Management Workshop: Your Path to Sustainability

This workshop will help utilities address a full range of challenges and move toward sustainable management of their operations and infrastructure.

- Conduct the EUM Self-Assessment the results from which participants can use to spark and support further dialog within their utility about areas for potential improvement and further use of the EUM framework.
- Equip participants to create an internal team and utilize the EUM framework to assess utility conditions and create a plan for improving.
- Create an opportunity to learn from utility peers about their challenges, successes, and plans for improving in the future.

Utilities will learn how to make improvements in the Ten Attributes and Five Keys to Management Success, at a pace consistent with their most pressing challenges.

Take a 360-degree look at your utility and set priorities that work for your utility and community.

Move from reacting to the "hot priorities" of the day to proactively planning for the future.

Protect your current and future infrastructure investments and ensure that your workforce is motivated an able to address the challenges they face every day.

water environment association of Utah
wef Member Association

In Partnership with U.S. EPA

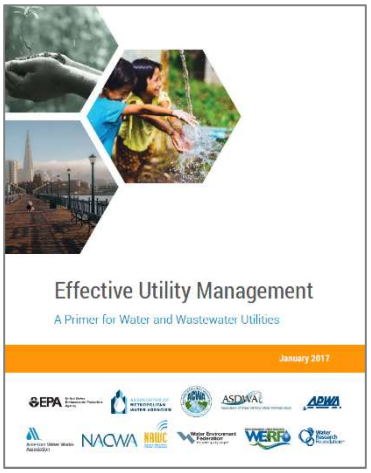
EPA

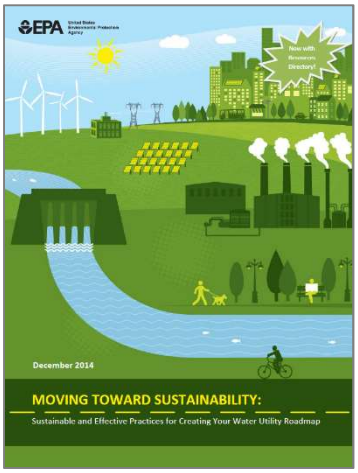
Workshop Agenda

- Introductions & Workshop Objectives
- Overview of Effective Utility Management
- Utility "Self-Assessment" Exercise
- Effective Utility Management in Action
- Improving Outcomes – Practices & Measures
- Developing an Action Plan
- Next Steps
- Feedback Session

RESOURCES TO BE COVERED AT THE WORKSHOP

The Collaborating Organizations have worked with utilities, water associations, research organizations, and technical assistance providers to create materials that help utilities address challenges and capture improvement opportunities. These materials include *Effective Utility Management Primer*. You can find these resources at www.WaterEUM.org.



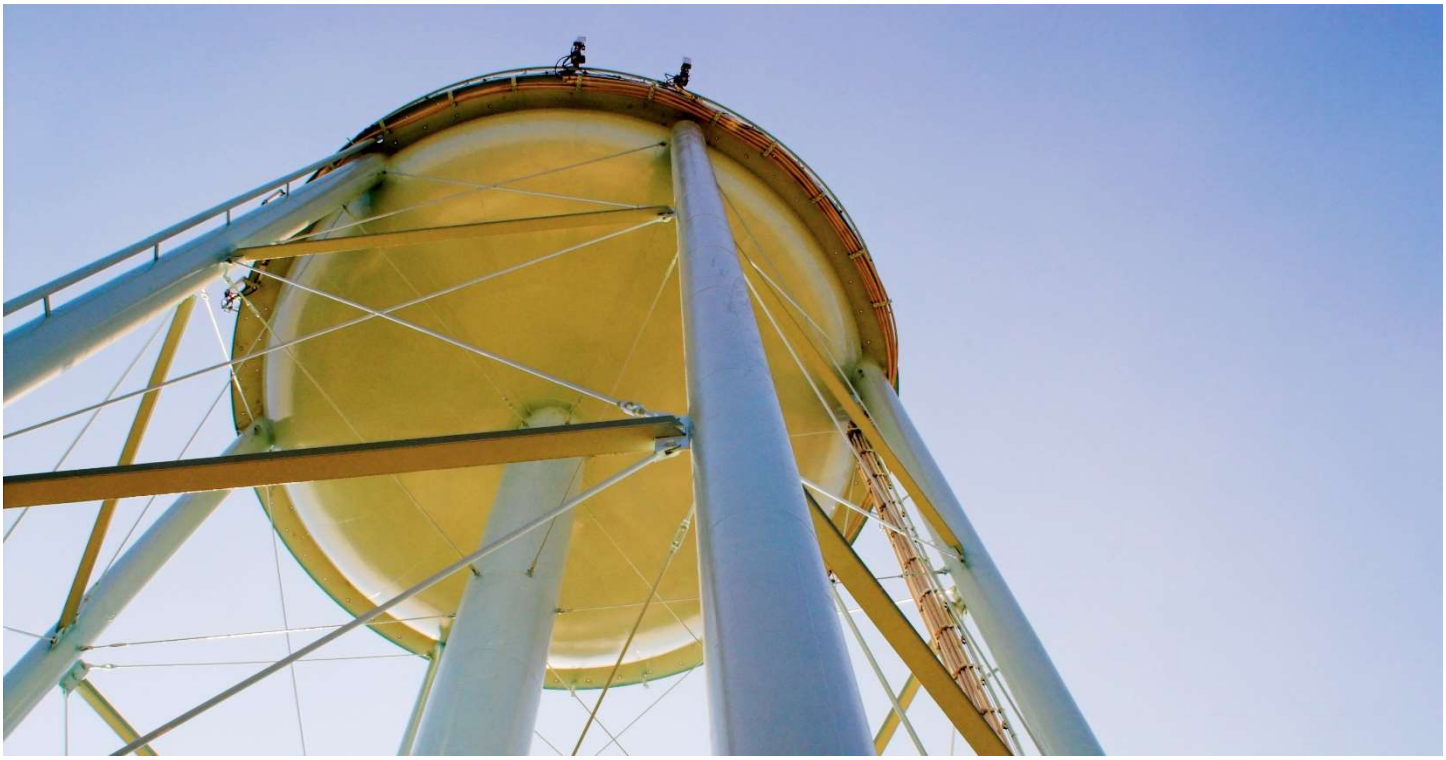


You will also learn about other resources available to support your EUM implementation efforts, including *Moving Toward Sustainability: Sustainable and Effective Practices for Creating Your Water Utility Roadmap*.

REGISTER NOW at WEAU.org!

Cost to Attend: $100 for WEAU member and $125 for non-member, lunch will be provided

The EUM Collaborating Organizations



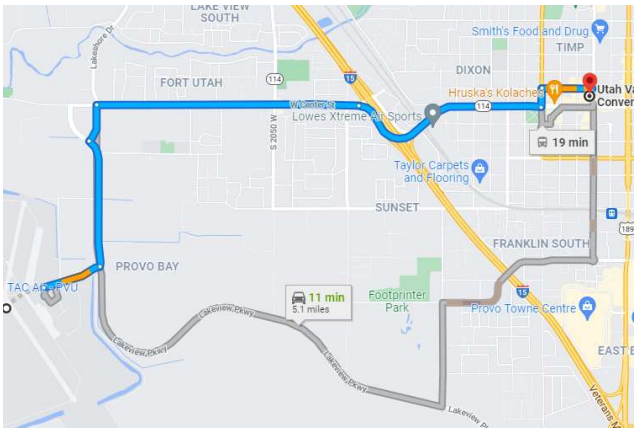
Workshop Location

Utah Valley Convention Center
220 West Center Street
Provo, UT 84601
801.851.2200

Driving Directions

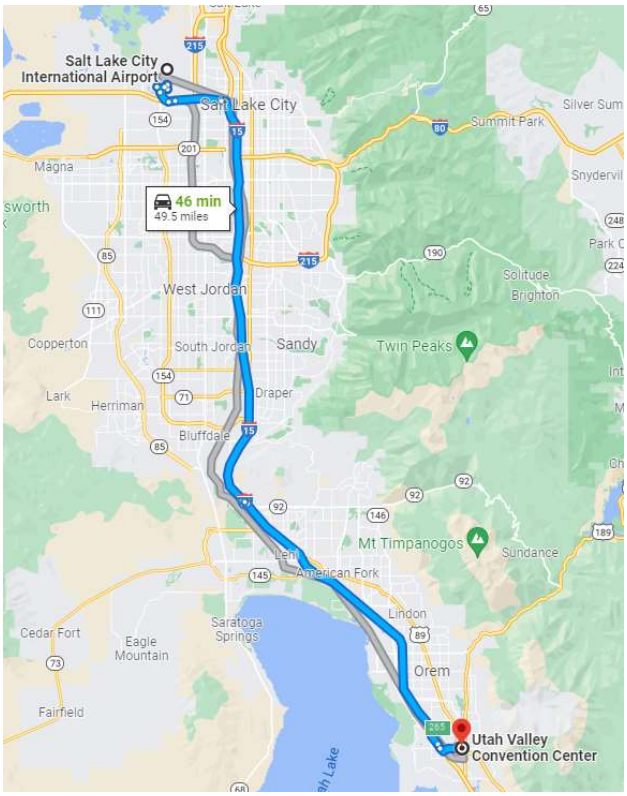
From Provo Airport (9 minutes) (map link)

Head east toward Lakeshore Dr
Turn left onto Lakeview Parkway
Turn right onto Lakeshore Dr
Turn right at the 1st cross street onto Center Street
Stay on Center Street until 500 West
Turn left onto 500 West
Turn right onto 100 N
Destination will be on the right



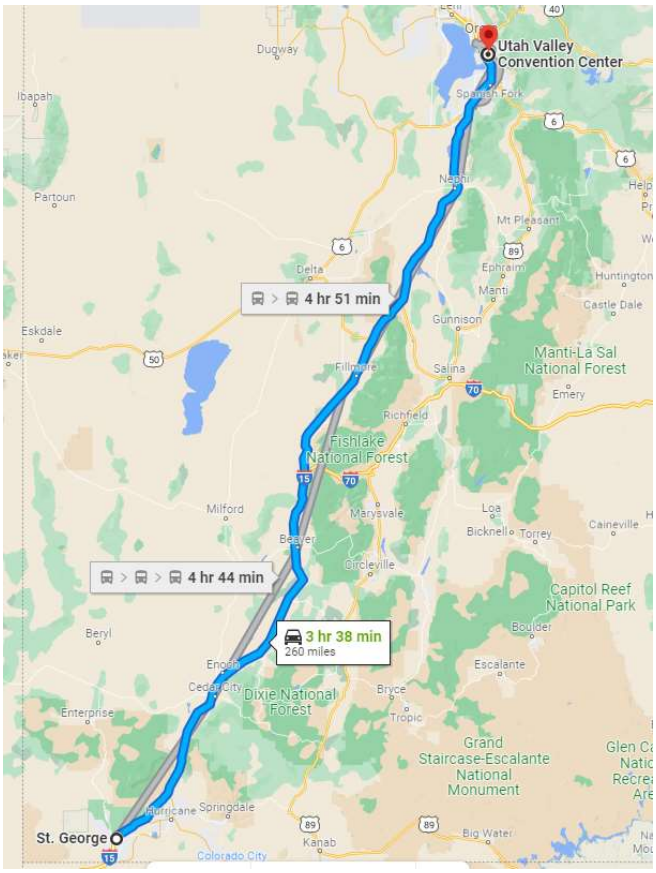
From Salt Lake City Airport (46 minutes) (map link)

Get on I-80 E from Crossbar Rd and Terminal Dr
Follow I-15 S to W Center Street in Provo
Take exit 265 from I-15 S
Continue on Center Street to 100 N



From St George, Utah (3 hours 38 minutes) (map link)

Get on I-15 N
Follow I-15 N to Center St in Provo.
Take exit 265 from I-15 N
Continue on Center Street to 100 N



Need a Place to Stay?

Hyatt Place Provo
180 West 100 North
Provo, Utah 84602
801.609.2060

Provo Marriott Hotel & Conference Center
101 West 100 North
Provo, Utah 84601
801.377.4700

Hines Mansion Bed & Breakfast
383 West 100 South
Provo, Utah 84601
801.374.8400

Residence Inn Provo South University
1290 South University Ave
Provo, UT 84601
801.734.9740

Fairfield Inn by Marriott – Provo
1515 South University Ave
Provo, Utah 84601
801.377.9500

Hampton Inn Provo
1511 South 40 East
Provo, Utah 84606
801.377.6396